



ACCESS 2 PLACE HOUSING

TENANT NEWSLETTER
AUGUST 2024

Are you missing out on your rent assistance payment?



Learn about **Commonwealth Rent Assistance** (CRA)

AM I ELIGIBLE?

WHY SHOULD I APPLY?

WHAT IS IT?

HOW DO I CLAIM?



What is CRA?

Commonwealth Rent Assistance (CRA) is a subsidy paid by Centrelink to eligible people who rent in either the private rental market or Community Housing.

Why should I apply for CRA?

A2P charges your expected CRA benefit in your current rent. You should make an application to ensure that you are receiving the payment to offset the full rent amount coming out of your other payments. If you choose not to apply, **we are still obliged to charge this amount.** This is why it's important to keep Centrelink up to date about your living situation so that they can ensure you are being paid the correct CRA.

How do I claim CRA?

Contact Centrelink to register your rent details. You may need to provide proof of your rental agreement or a rent certificate signed by your landlord. Once approved, CRA is paid with your usual Centrelink payments, helping to reduce your rental costs.

How does CRA affect my rent?

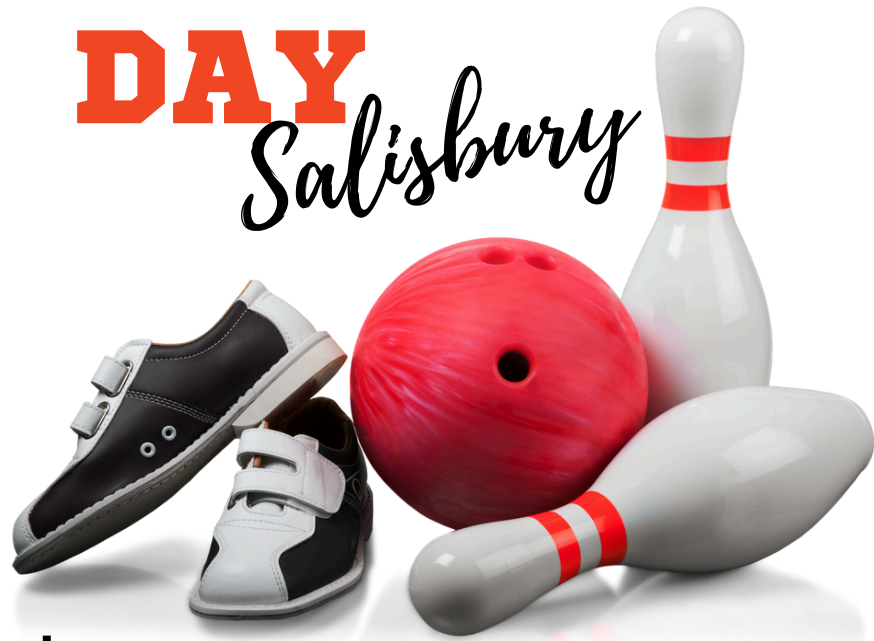
Access 2 Place is a Community Housing Provider, so we charge rent based on 25% of your assessable income and 100% of eligible CRA. This is done automatically at the start of your tenancy and each rent review. Your total rent amount includes both.



TENANT
ENGAGEMENT
NETWORK

BOWLING DAY

Salisbury



A Striking Success!

On 3rd July, Access 2 Place hosted our first **Tenant Engagement Network (TEN)** Bowling Day at Bowland in Salisbury East. The event kicked off with a discussion on "The Role of Your Housing Officer," presented by Anne Knight, which provided a great platform for tenants to voice their thoughts and understand the support available to them.

After the discussion, everyone enjoyed two fun-filled games of bowling, complete with laughs, friendly competition, and camaraderie. It was wonderful to see tenants and staff connecting and creating lasting memories.

For those who couldn't join us this time, we missed you! These gatherings are designed to be enjoyable and meaningful, offering a chance to meet fellow tenants, learn more about our services, and have a great time.

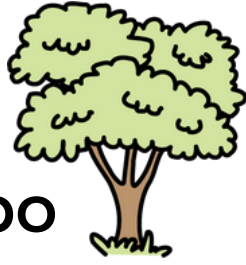
Keep an eye out for announcements about our upcoming events. Your participation and feedback are invaluable to us as we strive to enhance our community and support network.

Thank you to everyone who attended and made our first TEN Bowling Day a success. We can't wait to see you at the next event!

See page 4 for details on our next event



Burnside Disability & Inclusion Expo



Access 2 Place attended the Burnside Disability and Inclusion Expo on Saturday 13th July, as an exhibitor. It was a fantastic opportunity to connect with the community and share information about our accessible and affordable housing solutions.

Our housing officer, Anne Knight and Marketing Officer, Carl Fourie were available to answer questions, provide resources, and discuss how A2P's tenant-centric approach enhances the quality of life for people living with disabilities. We were inspired by the interest and support from everyone who visited our stand.

Thank you to all who made the day a success. We look forward to seeing you at the next one.



Say hello to...

Your new housing officer

→ Tania Ware



Tania has an extensive background in Property Management and Community Housing spanning over 15 years. Tania is passionate about supporting tenants to feel empowered in their home and tenancy.

Outside of work, Tania enjoys spending time with her family, cooking, exploring nature and eating out. Her interests include music, watching documentaries and self-sufficient living.



TENANT
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EVENT **MURRAY BRIDGE** ANNOUNCEMENT

BBQ in the park

-  Wednesday 2nd October
-  11am - 1pm
-  Sturt Reserve
Murray Bridge



Highlights


- Meet your neighbours
- Enjoy some friendly conversation
- Snacks & refreshments provided
- Discussion topic: **Maintenance**

ENGAGE

HAVE FUN

BE HEARD

RSVP NOW

 8274 6300

 info@access2place.com.au

As part of our commitment to continuing quality improvement we strive to deliver exceptional tenant service. We encourage you to provide feedback – whether it be a compliment, complaint or appeal.

There are many ways that you can provide feedback to us including: Property Inspections, Phone or Email, via the Website or through our Tenant Surveys conducted once every 2 years.

CONTACT US

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