



ACCESS 2 PLACE HOUSING

TENANT NEWSLETTER

APRIL 2024



Hello, friends at Access 2 Place! We have some fantastic news to share with you. We're starting something new called the **Tenant Engagement Network**, or **TEN** for short. It's a way for all of us to talk more, have fun together, and help make our community even better.

What's TEN?

TEN is all about us getting together to enjoy activities, share our thoughts, and make sure everyone feels heard and happy in our community. We're planning fun events like 10-pin bowling, BBQ lunches, and coffee mornings where we can chat and laugh together. Each event will have a special topic so we can talk about things that matter to us.

We Want Everyone to Join In!

TEN is for everyone. It doesn't matter where you live or what you're interested in; there will be something for you. We want to make sure everyone can come and have a good time.

Your Ideas Matter!

Your thoughts and ideas are really important to us. They help us make sure TEN is the best it can be for everyone. If you have ideas for activities or anything else, we'd love to hear from you.

We can't wait to start and see everyone joining in. Keep an eye out for information on when and where these get-togethers will be – we promise they're going to be great fun!



Access 2 Place turns 10!

It's Access 2 Place's 10th Birthday this year! We kicked off the celebration with a special breakfast, remembering how we all started this amazing journey together. We are so proud of how far we have come together since we first started back in 2014. We've built and managed so many houses for our awesome tenants, working hand-in-hand with our friends at the SA Housing Authority. And guess what? We're planning to build 100 more houses to make sure even more friends have great places to live. Keep your eyes peeled for fun events coming your way. Let's make this year a blast together!



DocuSign®

Welcome to DocuSign!

We're excited to introduce you to DocuSign, your new companion for signing documents quickly, securely, and effortlessly – all online!

This new feature is here to make your life easier, starting in March 2024, as we transition to offering new lease & lease extensions through DocuSign.

Why DocuSign?

Gone are the days of scanning and posting paper documents! With DocuSign, everything is done electronically on your computer or mobile phone, speeding up the process and enhancing efficiency for us all.

How It Works

- **Receive a Notification:** You'll get an email whenever we send a document your way.
- **Access Your Documents:** Simply click on the link in the email to view, complete, and sign your documents right from your electronic device.

Need a Little Guidance?

No worries! You can learn how to use DocuSign by searching for "DocuSign eSignature: How to Sign a Document" on YouTube.



What If Email Isn't Your Thing?

No email? No problem! One of our friendly housing officers would be delighted to assist you through the electronic signing process, step-by-step.

Alternatively, if you prefer not to use email, we can send you a physical copy of the document.

Not Tech-Savvy? No Problem!

We understand that not everyone is comfortable with technology or may not have access to a computer or smartphone. If you have any hesitations about using DocuSign or if you need assistance, feel free to reach out to your housing officer or contact our office at 8274 6300. We're here to help!

Alternatively, you're always welcome to receive your lease by mail.

Celebrating Community with a Special Gesture

Recently, four of our residents received a unique keepsake. A canvas collage showcasing their initial moments in their new home. This gesture is a nod to the start of their journey with us, captured in a simple, yet meaningful way. It's a reflection of the vibrant life and connections that form the heart of our community. We hope this canvas serves as a cheerful reminder of the new friendships and experiences that await. Here's to embracing new chapters together at Access 2 Place!



PACE

NDIS's new computer system

The NDIS is introducing PACE, a new system designed to make things smoother for everyone involved. Here's what you need to know:

What is PACE?

It's a fresh, user-friendly portal for NDIS participants and providers, aiming to enhance your experience with the NDIS.

When?

The rollout began in late October 2023 and will continue over 18 months.

Why It Matters for You?

If you're new to the NDIS, you'll start with PACE. For our existing tenants, changes will come when your plan needs updating.

Either way, make sure to register Access 2 Place as your SDA provider in the portal!

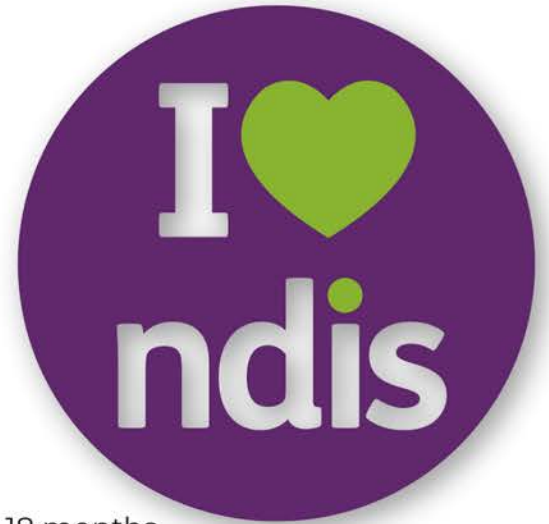
Good News!

PACE categorises Specialist Disability Accommodation (SDA) like ours, meaning your housing needs are more recognised and streamlined

Extra Support:

PACE means quicker, more transparent processes. You'll see clearer information about your plans and have easier access to support.

We're here to help navigate these changes. Keep an eye out for updates, and as always, we're just a call away if you have questions!



Tenant Survey

2023 - 2024

This is a friendly reminder. If you haven't yet completed your Access 2 Place Tenant Survey, we'd love to hear from you! Your feedback is invaluable in helping us enhance our services and support.

Remember, by completing the survey, you not only voice your opinions but also stand a chance to win one of three \$50 Coles gift cards. Please submit your completed survey either by returning the physical copy mailed to you or by scanning the QR code and entering the 4-digit code you received in the post.

Thank you for being a vital part of our community. We look forward to your participation!

OPTION 1



Scan the QR code and enter your unique code when prompted

OPTION 2



Go Postal!
Complete the paper survey and pop it in the prepaid envelope to send it back to us



Cooks Corner



METHOD

Step 1

Grease a 12-cup muffin tray and set aside.

Step 2

Place the marshmallows in a large microwave-safe bowl and heat for 25-30 seconds. Stir well and repeat heating as needed.

Step 3

Add the melted butter or coconut oil and vanilla extract to the marshmallows and stir well.

Step 4

Fold the cereal rice into the marshmallow mixture.

Step 5

Scoop the Rice Krispie mixture into the prepared muffin tray. Wet your hands and press the Rice Krispies into a cup shape.

Step 6

Place the muffin tray in the fridge for 2 hours or over night.

Step 7

Once set, pop each of the nests out of the muffin tray and fill them with mini eggs.

INGREDIENTS

2 Cups Marshmallows

5 Cups Rice Cereal

1/4 Cup Coconut Oil

2 Teaspoons Vanilla Extract

2 Cups Mini Eggs

Riddle me this

I am not alive, but
I can grow. I don't
have lungs, but I
need air. I don't
have a mouth, but
water kills me.
What am I?

FEEDBACK

As part of our commitment to continuing quality improvement we strive to deliver exceptional tenant service. We encourage you to provide feedback – whether it be a compliment, complaint or appeal.

There are many ways that you can provide feedback to us including:

Regular property inspections

Phone or email (Details below)

Via the website

Tenant surveys (every two years)

CONTACT US

Ground Floor, 20 Greenhill Road, Wayville,
South Australia, 5034

Office hours: Mon to Fri, 9am – 5pm

Phone: 8274 6300

Email: info@access2place.com.au