



# ACCESS 2 PLACE HOUSING

TENANT NEWSLETTER MAY 2023



## PLEASE WELCOME OUR NEW TEAM MEMBERS

We have some exciting news to share - we have three new superstars on our team! Say hello to Emma, Tania and Natasha!

Emma Calabro is our new General Manager - Disability Housing. She's been working in the aged and disability sectors for over 20 years, and she's passionate about improving the lives of our clients. She's also a big kid at heart and loves to indulge in Go-Kart racing and other family adventures. Emma is looking forward to getting to know our tenants and understanding their unique needs and ideas.

Our new Administration & Finance Support Officer is Tania Driver and she's a mastermind of all things admin! She's been part of the community housing sector for almost 8 years and brings a wealth of experience to our team. Outside of work, you can find her watching AFL football, renovating homes, reading, or solving crossword puzzles. Tania is excited to work with our tenants and ensure that they receive the support and services they need to live their best lives.

Last but not least we have Natasha Miller our new Housing Officer. Natasha has had a diverse range of roles in the community and social services sector, working with children, young people, and families. In her spare time, she loves to paddleboard, go on nature walks with her adorable puppy Wilbur, listen to podcasts and read diverse books. Natasha is looking forward to building relationships with our tenants and working collaboratively to support their housing needs.

We're thrilled to have these three amazing people join our team, and we know they're going to bring a lot of energy and enthusiasm to our organisation. Let's give them a warm welcome, and let's get ready for some friendly competition, crossword challenges, adventures with puppies, and most importantly, building relationships with our tenants!



## COMING SOON NEW SDA APARTMENTS IN HACKNEY

Introducing Access 2 Place's newest build opportunity, the **Botaniq** apartments in Hackney are becoming available later in 2023. A2P has 6 beautiful High Physical Support Apartments that we are actively seeking expressions of interest. There are 5 two bedrooms apartments and 1 one-bedroom apartment in the three-storey complex. Each apartment has a lovely balcony, open plan living, ducted heating and cooling with modern finishes throughout.

### Further Inclusions

- Decent Sized Bedrooms for Comfortable Living
- Built in Wardrobes for ample storage
- Secure undercover parking with remote control access for carpark entry door
- Close to amenities for convenience and easy access to shops, cafes and public transportation
- No established SIL so tenants are welcome to bring their own supports



Built to **High Physical Support SDA**, we are interested in speaking with our current residents who may be looking for a transfer or if they know of someone who is looking to join the Access 2 Place community. **Please contact our office to discuss further!**

## HAVE YOU HEARD OF CONCESSIONS FINDER?

South Australians on low or fixed incomes can access a range of concessions to help with households and other expenses.

SA Gov has a website that you can use to find what concessions you may be eligible based on your income situation. If you hold one of the concession cards below you could be eligible for some further help;

- **Centrelink Health Card**
- **Pensioner Concession Card**
- **Transport Concession Card**

Some of the Concessions on offer;

- **Cost of Living Concession** - this can help with energy and medical bills.
- **Energy Bill Concessions** - this can help with cost of energy bills.
- **Medical Heating and Cooling** - Assists those with a clinically verified medical condition that requires frequent use of heating and cooling in the home.

Check out the Concession Finder website

<https://www.sa.gov.au/topics/care-and-support/concessions/concession-finder>



### Do you have a good news story?

We would love to hear from you - If you have a story that you would like to share and be featured in our newsletter or website call us on 8274 6300 or email [info@access2place.com.au](mailto:info@access2place.com.au)

Artwork by J.Kartinyeri

# Commonwealth Rent Assistance

## What is Commonwealth Rent Assistance (CRA)?

Commonwealth Rent Assistance (CRA) is a subsidy paid by Centrelink to eligible people who rent in either the private rental market or Community Housing.

## Where can I find out more information?

- Phone A2P on 08 8274 6300
- Email [info@access2place.com.au](mailto:info@access2place.com.au)
- Go to the Centrelink Website

<http://www.humanservices.gov.au/customer/services/centrelink/rent-assistance>



### MAINTENANCE

**REPORT A REPAIR**  
VIA PHONE, EMAIL OR WEBSITE

**8274 6300**

Monday - Friday 9am - 5pm

Website: [www.access2place.com.au](http://www.access2place.com.au)

Email: [maintenance@access2place.com.au](mailto:maintenance@access2place.com.au)



### EMERGENCY AFTER HOURS

**8274 6300**

**Emergency repairs include**

- Burst water pipe
- No hot water or water supply issue
- Blocked or broken toilet
- Exposed electrical wires or faults
- Faulty smoke alarm
- Gas leak or
- Something making the property unsafe



### ACCESS 2 PLACE HOUSING

20 Greenhill Road, Wayville SA 5034  
Karna Country  
Phone: 8274 6300

© www.fridgemagnets.com.au

CHARTS

## 2023 Community Housing Art Awards

We encourage tenants who are  
artists, established or emerging,  
to participate in CHARTS.

Go to [www.chartsawards.com.au](http://www.chartsawards.com.au) to  
[register or learn more](#)

## FEEDBACK

As part of our commitment to continuing quality improvement we strive to deliver exceptional tenant service. We encourage you to provide feedback – whether it be a compliment, complaint or appeal. There are many ways that you can provide feedback to us including:

- *Regular property inspections*
- *Contacting a staff member via phone or email*
- *Contacting us via the website*
- *Tenant surveys (every two years)*

### CONTACT US

Ground Floor, 20 Greenhill Road, Wayville, South Australia, 5034

Office hours: Mon to Fri, 9am – 5pm

**Phone:** 8274 6300

**Email:** [info@access2place.com.au](mailto:info@access2place.com.au)

# 2 FREE EVENTS FOR A2P TENANTS

WED 19 JULY (SOUTH)

ZONE BOWLING CROSS RD

&

WED 16 AUGUST (NORTH)

BOWLAND SALISBURY

COME TO ONE OR BOTH!  
FIRST GAME STARTS AT  
12.00PM BOTH DAYS

**RSVP**

BY FRIDAY 14 JULY & FRIDAY 11 AUGUST

**8274 6300**

**info@access2place.com.au**

Zone Bowling Cross Road  
Cnr Goodwood & Cross Rd,  
Westbourne Park SA 5041

Bowland Salisbury  
6 Clayson Rd, Salisbury East SA 5109

**REMEMBER TO BRING YOUR SOCKS!**

**ZONE  
BOWLING**

**BOWLAND**  
Salisbury

