

Easy Read Rooms and Rents in Share Houses



Access 2 Place wrote this information. When you see the words '**we**' or '**us**' or '**A2P**' it means Access 2 Place.



We have written this document in an easy to read way. We also have a Rent Calculation Easy Read which you may want to read.



You can read this document with your family or a support person. We use pictures to help explain ideas.

Rooms in Share Houses



Some people share a home with people who are not their family. We call this a **Share House**.



In a Share House each person has their own bedroom which they rent from A2P.



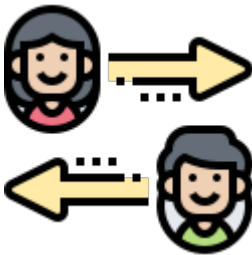
The people living in the house together are called **Housemates**.



This document talks about changes to:

- bedrooms
- rent

when a Housemate moves out of a Share House.



If a Housemate moves out, the other Housemates can choose either:

- for a new person to move in, or
- not have anyone else move in.

Rent changes when a new Housemate moves in



If a new Housemate is moving in, A2P will work out the rent for each Housemate.



If your rent changes we will tell you before the new rent starts.



New rents will start from the day the new Housemate moves in.



We have another document “Easy Read Rent Calculation”, which tells you how we work out rents.

What if you do not want a new Housemate?



If the Housemates agree to it, there will be no new Housemate.



Sometimes Housemates prefer having fewer people living in the home.



All the Housemates will share the rent for the empty bedroom, so your rent may go up.

What happens next?



When Housemates decide not to have a new person move in, we say that the bedroom is **Closed**.



A Closed bedroom has no one living in it, instead it is shared by all the Housemates, however they want to use it.



Together, the Housemates can decide how to share the room. For example:

- a quiet room
- a TV room
- a craft room



When a bedroom is Closed, we do not try to find another person to move in.



A2P will send letters to the Housemates saying what their new rent is.



The Housemates' new rent starts from the day the bedroom is Closed.

Does a room have to stay Closed?



No. If the Housemates decide they would like a new Housemate the bedroom can be opened again.



Please contact A2P for help with this.

Unhappy about your tenancy?



If you are not happy with something we have done, about any matter, you can:

- make a complaint; or
- appeal our decision.



You can lodge your complaint or appeal on our website or by contacting us directly. Our contact details are on the last page.



For more information, see our Easy Read Complaints document.

Questions?



If you have any questions or would like more information please contact us:

- phone – 08 8274 6300
- email – info@access2place.com.au
- web – <https://access2place.com.au/>
- visit or write – 20 Greenhill Road,
Wayville SA 5034