



ACCESS 2 PLACE HOUSING

TENANT NEWSLETTER APRIL 2022

WELCOME 2022



We've begun the year with wonderful news, including the appointment of two new housing officers - Ashleigh Fielding and Teresa Miller.

Teresa brings strong NDIS knowledge and has vast experience working across a range of fields including working within residential projects, project management and support coordination. Teresa will be Housing Officer for: City of Port Adelaide Enfield, and City of Onkaparinga and is a high energy, can-do type who will be a great fit.

Ashleigh brings significant experience in the housing sector and will be able to hit the ground running. Ashleigh will be Housing Officer for: Campbelltown, City of Salisbury, City of Playford, Gawler, Tea Tree Gully and Prospect.

We had a great turnout for our Tenant Advisory Group meeting in February, and we're looking forward to the next one, Wednesday 4 May, 11am at our offices.

Speaking of offices - our premises on Greenhill Road now have a big Access 2 Place sign. We couldn't be more pleased with how it looks, and we're much easier to find now!



New housing officers, Teresa Miller and Ashleigh Fielding



CONTACT US

Ground Floor, 20 Greenhill Road, Wayville, South Australia, 5034



Office hours: Mon to Fri, 9am - 5pm

Phone: 8274 6300

Email: info@access2place.com.au



URGENT REPAIRS

Call Access 2 Place on 8274 6300

7 days a week, then email your

maintenance request form

E: maintenance@access2place.com.au



ROUTINE AND NON-URGENT REPAIRS

Complete the maintenance request form found on our website at

www.access2place.com.au or

E: maintenance@access2place.com.au



REQUESTING PROPERTY ALTERATIONS

Download and complete the alteration request form found on our website at

www.access2place.com.au or email:

maintenance@access2place.com.au



TENANT ADVISORY GROUP

Next meeting will be held at Access 2 Place office

Wednesday 04 May at 11:00am

If you want to be involved, contact our Engagement Coordinator Ashlee on

8274 6300 or Email

info@access2place.com.au



CRIMINAL ACTIVITY

In case of an emergency please call 000.

For non-emergency situations you can

report anonymously to SAPOL via Crime

Stoppers on 1800 333 000



NEIGHBOURHOOD DISPUTES

If you have concerns with your

neighbours, call SAPOL on 131 444





ROOSQUAD

We're pleased to announce our sponsorship of ROOSQUAD!

The aim of ROOSQUAD cricket and football is to develop skills, confidence and camaraderie among participants and for them to experience genuine joy and celebration at achieving new milestones.

The cricket season has recently ended and plans are underway for football, with both based at the Morphettville Park Club.

The ROOSQUAD cricket program was deemed a big success by all participants, carers and volunteers – with 13 registered participants. After 10 weeks training and playing cricket, confidence and skills are boosted and new friendships are made.

At the end-of-season cricket BBQ all participants were presented with a trophy and certificate to commemorate their achievements.

Our sponsorship helps with funding of trophies and also the end-of-season function.

ROOSQUAD is always looking for more participants. Would you like to know more? Football season dates will be announced soon on www.mpssc.com.au/roosquad/



ALDINGA COMMUNITY SPIRIT



The gardens are looking beautiful at our six fully accessible homes in Aldinga.

We held another gardening bee recently after the first round of plants were sadly stolen. We shared that news with the Aldinga community and received lovely messages of support.

As a result, Desert Flower Landscaping kindly offered to help. They provided the extra gardening labour and have helped ensure these gardens are blooming again! Thank you, Desert Flower Landscaping!



FEEDBACK

As part of our commitment to continuing quality improvement we strive to deliver exceptional tenant service. We encourage you to provide feedback – whether it be a compliment, complaint or appeal.

There are many ways that you can provide feedback to us including:

- Regular property inspections
- Contacting a staff member via phone or email
- Contacting us via the website
- Tenant surveys (every two years)



A VOUCHER BY PARTICIPATING IN A2P TENANT SURVEY



We conduct tenant satisfaction surveys so that residents can give feedback on how we perform.

We plan to send the 2022 survey soon. We will send you a letter with a QR code in the post.

The survey should take around 10 minutes to complete and is designed to be easy to answer. It is confidential and feedback is anonymous, giving our tenant community the opportunity to provide open and honest feedback on our services.

All surveys received by the closing date **Monday 20 June** will go into the draw to win a Coles Myer gift card.

SEEKING INDIGENOUS ARTIST

We are embarking on our Reconciliation Australia journey and currently developing our first Reflect Reconciliation Action Plan (RAP). As part of this program we're looking to commission an Indigenous artist to do artwork for the A2P RAP.

This could be an A2P tenant, family member, support worker or community member with a connection to A2P.

For more information please email info@access2place.com.au or telephone 8274 6300

NEW APP FOR ACCESSIBLE VENUES

Would you like to help find, rate and review the accessibility and inclusiveness of SA venues?

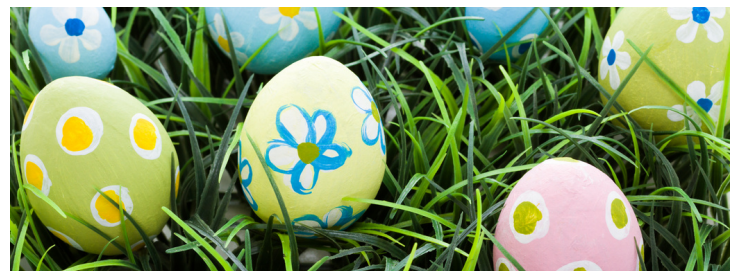
The SA Government and The Moonshine Lab is developing Pavely, a first-of-its-kind smartphone app providing a directory of venues and facilities based on accessibility and overall inclusiveness. The app is an initiative of the State's Disability and Inclusion Plan and aims to drive greater community inclusion for the 300,000 people living with disability in South Australia.

You can register to be one of the early users on the Pavely website: www.pavely.com.au

Do you have a good news story?

We would love to hear from you - If you have a story that you would like to share and be featured in our newsletter or website call us on 8274 6300 or email info@access2place.com.au

EASTER OFFICE HOURS



Friday 15 April Good Friday	CLOSED
Monday 18 April Easter Monday	CLOSED
Tuesday 19 April	9:00am - 5:00pm
Wednesday 20 April	9:00am - 5:00pm
Thursday 21 April	9:00am - 5:00pm
Friday 22 April	9:00am - 5:00pm
Monday 25 April ANZAC Day	CLOSED

HOT CROSS BUNS



INGREDIENTS:

- 25 g butter
- 225g strong plain flour
- 1 tsp salt
- 6 g fast-action dry yeast
- 40 g caster sugar
- 55 g mixed dried fruit
- 25 g mixed peel
- 1 tsp mixed spice
- 150 ml skim milk

GLAZE:

- 25 g butter
- 55 g plain flour

CROSSES:

- 25 g butter
- 55 g plain flour

METHOD:

1. Preheat your oven to 220°C (200°C fan-forced).
2. Put the margarine, sieved flour and salt into a large bowl and rub into a fine mixture that resembles breadcrumbs.
3. Stir in the yeast, sugar, fruit, peel and spice. Warm the milk until tepid, pour it into the bowl, and mix together into a soft dough.
4. Place the dough onto a floured surface and knead until elastic and no longer sticky. Shape into 8 buns and place them onto a greased baking sheet.
5. Cover them with lightly oiled cling film and leave in a warm place for around 45 minutes, until almost doubled in size.
6. To make the crosses: Blend the margarine with the flour and 4 tablespoons of water. Remove the cling film from the buns and pipe the mixture across them.
7. Pop buns in the oven for 15 minutes or until golden brown and cooked through.
8. To make the glaze: Gently warm the sugar and milk together. Brush it over the buns, and pop them back into the oven for another 2 minutes.

HELPFUL APPS TO DOWNLOAD FOR FREE

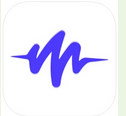
Looking for apps to help you make the most out of your smart phone or tablet? Access 2 Place have found some useful apps that may be useful to you.



BE MY EYES

Be My Eyes is a free app that connects blind and low-vision people with sighted volunteers and company representatives for visual assistance through a live video call.

SPEECHIFY - AUDIO TEXT READER



Speechify is a terrific app that turns anything you want to read into an audiobook to help you. Designed to help people with dyslexia, ADHD, low vision and more

SAPOL



The SAPOL Portal App has been developed to let the public access SAPOL services and information via their mobile devices.

FIRST AID - ST JOHN'S AMBULANCE



This app includes 13 of the most common and critical conditions that may need on-the-spot first aid. It features step-by-step emergency first aid information with large clear images for each step.

