



ACCESS 2 PLACE HOUSING

TENANT NEWSLETTER JULY 2020

A MESSAGE FROM OUR CEO JONATHAN LARDNER

Hello everyone,

I hope you are all well.

Last time I wrote to you it was March and we were recovering from the devastating summer bushfires.

It's now July and we're, hopefully, recovering from COVID-19. It was certainly an interesting time for Access 2 Place.

We divided into two teams and we split the time we worked from home and when we worked from the office. It was certainly a challenge to set up an office at home and not to be in contact with half the people you work with.

As COVID-19 restrictions have lifted we're all back together in the office and things appear to be returning to normal. Even the footy's back on, although that may not be good news if you barrack for the Crows, but good news if you barrack for the Power.

We hope that we were able to maintain our level of service during the last three months. We'd be interested to hear from you if there were things we could have handled better. I know that the A2P staff have worked hard to make sure we've stayed in contact and got repairs completed.

You may be interested to know that as a community housing provider we need to be registered by the National Housing Regulator. We have just recently received our report for 2019 and I'm happy to say that we are compliant in all areas. In 2020 we're also looking at how we communicate with our community. We've recently upgraded our web page and we're also doing a lot more social media. Let us know what you think, or if you've noticed any info from Access 2 Place.

All the best
Jonathan



CONTACT US

Ground Floor, 20 Greenhill Road, Wayville, South Australia, 5034
Office hours: Mon to Fri, 9am - 5pm
Phone: 8274 6300
Email: info@access2place.com.au



URGENT REPAIRS

Call Access 2 Place on 8274 6300 7 days a week, then email your maintenance request form
E: maintenance@access2place.com.au



ROUTINE AND NON-URGENT REPAIRS

Complete the maintenance request form found on our website at www.access2place.com.au or
E: maintenance@access2place.com.au



REQUESTING PROPERTY ALTERATIONS

Download and complete the alteration request form found on our website at www.access2place.com.au or email: maintenance@access2place.com.au



TENANT ADVISORY GROUP

Next meeting held at Access 2 Place Office

Wednesday 05 August at 11:00am

If you want to be involved, contact our Engagement Coordinator Ashlee on 8274 6300 or Email info@access2place.com.au



CRIMINAL ACTIVITY



In case of an emergency please call 000. For non-emergency situations you can report anonymously to SAPOL via Crime Stoppers on 1800 333 000



NEIGHBOURHOOD DISPUTES



If you have concerns with your neighbours, call SAPOL on 131 444



VISIT OUR NEW WEBSITE
WWW.ACCESS2PLACE.COM.AU



CONGRATULATIONS TO JEANNE AND ANDREW

Andrew and Jeanne and their children have been Access 2 Place tenants for just over a year and are entering an exciting new phase, with the purchase of a brand new home in Mount Barker.

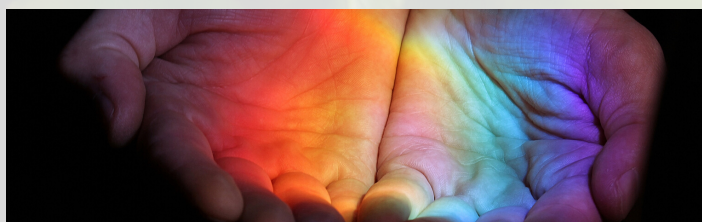
Their son Jonathon lives with multiple disabilities requiring assistive technology and equipment.

The family's new home is midway between friends and family in Murray Bridge and Adelaide, where their son Jonathon's supports are based. It has four bedrooms and Jonathan's room has been built big enough to accommodate his needs.

Andrew and Jeanne are excited about the move after searching for suitable plans and builders for more than a year.

"Our Access 2 Place home was close to all services such as shops, medical clinic and preschool," Andrew said.

"It was large enough to be able to manage Jonathon's disabilities and needs as well as those of our girls. But moving into our new home puts us in a better location for our family's needs, including education for everyone."



Andrew and Jeanne said finding the perfect location was important, as they still needed to be close to Adelaide to attend appointments with Jonathon, and close to preschool opportunities for Jonathon and their daughters.

When it comes to new home builds, there were some important features on the family's wishlist.

"We needed bathing and room for extensive exercising for Jonathon, and also some storage facilities which enabled us to have supplies in reach, as well as equipment," Jeanne said.

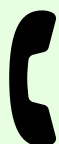
"The new home has no steps, wide passages for a wheelchair, and a large bathroom for our son's personal care. There's a bedroom that has enough room to manoeuvre the bed and other furniture."

The whole family is looking forward to life in their new home - especially being within half an hour of Adelaide, their family and friends, while retaining familiar carers for Jonathon.

The Access 2 Place team will be sorry to see them leave, but we're excited to congratulate them on building a new home that is perfect for the whole family.

DISABILITY INFORMATION HELPLINE

The Disability Information Helpline has been set up to support people with disability during the Coronavirus Pandemic.



You can call the helpline on **1800 643 787** if you: **NEED HELP** **WANT TO ASK A QUESTION**

NATIONAL DISABILITY ABUSE AND NEGLECT HOTLINE

You can call this number if someone who supports you:

IS TREATING YOU BADLY
ISN'T GIVING YOU THE SUPPORT YOU NEED
1800 880 052

or send an email to: hotline@workfocus.com

TENANT ADVISORY GROUP (TAG) UPDATE

Prior to the COVID-19 outbreak the Tenant Advisory Group were gearing up and preparing for a day of fun and opportunity to meet other A2P tenants over a friendly game of 10-pin bowling.

As restrictions start to lift here in South Australia the TAG plan to reschedule our bowling day to later in the year.

Register your interest by calling Ashlee as listed below to be the first to know when the new date is confirmed.

TAG have also been discussing other fun and engaging activities for our tenants. Discussions have been around day trips, a showcase of tenants art and movie outings. Stay tuned for more updates.

The next TAG meeting is on Wednesday 05 August at 11.00am at Access 2 Place 20 Greenhill Road, Wayville.

ENGAGE WITH US

We would love to hear from you. If you have a story that you would like to share and be featured in our newsletter or website.

UPDATE YOUR CONTACT DETAILS

If your contact details have changed or you prefer email updates please get in touch and let us know your new details.



For more information on any of the above, please call Ashlee on 8274 6300 or email her at info@access2place.com.au

PAY YOUR INVOICES ON LINE

Access 2 Place are pleased to announce a new online payment option for Access 2 Place tenants. (Excluding rental payments)

When you receive an emailed invoice from us, you'll see a new 'Pay now' option on the email.

This will take you to a secure website where you can choose your preferred payment method,

If you currently have your invoices posted to you and would preferred them emailed, you can now request to have them emailed instead.

Just contact us on info@access2place.com.au or phone 8274 6300 to provide your email address.



7 WATER SAVING TIPS FOR YOUR HOME

We've collected some ideas that will help you save on your water costs in your home.

- 1 Check that there is no water running down the bowl of your toilet after you have finished flushing. If your toilet has dual flushing buttons, use the half flush each time.
- 2 Turn off the tap while brushing your teeth.
- 3 Adjust washing machine settings to suit the load.
- 4 Use a timer for your showers or take shorter showers.
- 5 Collect water in a bowl or jug whenever you need to run the taps and use it on your garden. You can do this when waiting for water to heat up or cool down.
- 6 Check that no water is dripping from any taps in the kitchen, bathroom or laundry after turning off the tap.
- 7 Check if your outside taps are dripping. If you notice a leak please report it to Access 2 Place.

JULY RECIPE: ZUCCHINI SLICE

This healthy and simple zucchini slice is an easy tasty classic, perfect for dinner or snack.

Ingredients:

- 3 zucchinis grated
- 1 carrot grated
- 1 cup self-raising flour
- 3 bacon rashers diced (optional)
- 6 eggs lightly beaten
- 1 1/2 cups cheese grated
- 1 large onion diced
- 1 pinch salt and pepper to taste

Method:

1. Add all ingredients to the one bowl and mix well.
2. Pour into a well greased 16cm x 26cm tray and bake at 180C for 30-40 minutes, or until browned.
3. Slice into fingers once cool.
4. Serve hot or cold.



Good News!

COMMUNITY ITEMS OF INTEREST

We're happy to report that the Adelaide Zoo is open again and they have a new free interactive App you can download. Just search for "Adelaide Zoo" on your favourite app store and download it to your device. It's like having a virtual zoo keeper in the palm of your hand. The Adelaide Zoo is open 9.30am - 5.00pm daily.

For those of you who love bowling, Zone Bowling is back and now open every day 10.00am - 9.00pm. Visit their website to find a venue near you. www.zonebowling.com/venues

