



ACCESS 2 PLACE

COVID-19 AND MAINTENANCE IN YOUR HOME

Where the below measures are not strictly adhered to, A2P contractors and staff will remove themselves from the home and advise A2P they were not able to carry out the required maintenance.



It is common for our tenants to want to interact with our contractors and greet or welcome them into their home.

Additionally, tenants or any visitors to their home may observe our contractors from close proximity at times, while the work is being carried out.

Ordinarily, these interactions are welcomed.

During the COVID-19 outbreak, it is no longer acceptable for this to occur.

This is to provide as much protection as we can to anyone living in the home, the A2P team and its contractors.

A2P has been paying extra attention to the guidelines being distributed by SA Health around hygiene, protecting us and others and following appropriate social distancing advice.

A2P requires all household members, visitors or supports in the home to support the below measures to ensure that maintenance services can continue to be provided.

Please do not attempt to physically greet, shake hands or come within 1.5 metres of the visiting contractor upon their arrival.

Immediately advise any arrivals to the home of any health concerns inside the home directly relating to COVID-19 known symptoms.

Wherever possible, temporarily remove all people from inside the home while maintenance is being carried out.

Where this is not possible, ensure the room or area where the maintenance is required as well as open spaces, entry and hallways are completely empty of people for the duration of the maintenance visit.

If maintenance work is required on the outside of the home, ensure that everyone remains inside while maintenance is being carried out.

Ensure the room or area where the maintenance is required, is clean and hygienic.