

Newsletter



A message from our CEO Jonathan Lardner

Hello Everyone.

I hope 2020 finds you and your loved ones all safe and well.

We know that there were some concerning times for our tenants who live at Kangaroo Island during the recent fires. Our staff were in close contact with the tenants there and thankfully everyone was safe.

Recently the Board of Access 2 Place reviewed our strategic plan. The Board also updated the organisation's vision and mission as follows.

A2P Vision: Appropriate specialised housing solutions are available to all people living with disability so that they have the freedom and opportunity to live their lives like everyone else.

A2P Mission: To provide appropriate housing for people with high needs disability that is affordable, safe and secure.

When we say that housing is appropriate, we mean that it is appropriate for you and your needs and how you wish to live your life. After all it is your home and you have the right to live as you wish.

At A2P we would like to hear from you if you think your house isn't right for you or if it needs some improvement. If it's possible we might be able to work with you and your family and carers to make the house more suitable or maybe we could work with you on a move to a different house.

How you live is really up to you and we are here to try and work with you to make sure your house meets your needs.

The best way to discuss this with us is by speaking to our staff when they are at your house or contact us by phone or email.

All the best
Jonathan

HAPPY EASTER

EASTER OFFICE HOURS

Please note that our office will be closed from close of business Thursday 8 April 2020 and will re open on Tuesday 14 April.

For all out of hour

EMERGENCIES ONLY call 8274 6300.



ACCESS 2 PLACE HOUSING

Routine and Non-urgent repairs

Complete the maintenance request form on our website and email to:

maintenance@access2place.com.au
www.access2place.com.au

URGENT Repairs

Call Access 2 Place on 8274 6300 7 days a week, then email your maintenance request form.

Requesting property alterations

Complete an alteration form available on our website and email to:

maintenance@access2place.com.au
www.access2place.com.au

Neighbourhood Disputes

If you have an issue with your neighbours, call SA Police on 131 444 or our Tenancy Team on 8274 6300.

Tenant Advisory Group

If you would like to get involved or join the new Tenant Advisory Group call Ashlee, our Engagement Coordinator on 8274 6300 for more information.

Criminal Activity

In the case of criminal activity, call 000 in an emergency. For non-emergency situations, you can report anonymously to the SA Police via Crime Stoppers on 1800 333 000.



Visitors / extra persons in my home

We welcome you to have visitors in your home and they can even stay with you from time to time.

There are circumstances, however where having visitors stay with you for too long can affect your tenancy and also the rent that you pay.

There are a couple of things that are important to remember when it comes to visitors in your A2P home;

- You are the leaseholder for your home and any damage that is caused by visitors, even accidental, becomes your responsibility.
- You can also be held responsible for any noise complaints made about people visiting your home as well as any illegal activity.
- If your visitor(s) do not meet the Visitor criteria listed below, (eg they are living with you and you have not gained approval from A2P) this can seriously impact on your tenancy as well as the amount of rent that you are required to pay.

How is a visitor defined;

- A visitor is a person or persons who has been invited by the tenant to temporarily stay at their A2P property for a period of up to 12 weeks.
- A visitor is defined as a person who has their own residential address (separate from the address they are currently visiting) and who intends to return to reside in that property.
- A2P tenants are able to have visitors stay with them for up to 12 weeks without it affecting their rent.
- Where a visitor(s) stays longer than 12 weeks, A2P will consider them to be an extra person and an assessment will be carried out by an A2P staff member which considers tenancy sustainability, safety and any extra income that needs to be included in a rent review. Depending on the circumstances extra persons may need to be assessed against the A2P eligibility criteria.

If you want someone else to live with you in your home, you must immediately apply for approval of an extra person using an A2P Request for an Extra Person Application.

For more information on visitors and extra persons, please contact A2P on 8274 6300 and speak with a staff member and /or request a copy of the A2P Visitor and Extra Person Policy.

Tenant Advisory Group Update

Our Tenant Advisory Group (TAG) have been working on hosting a free fun filled bowling afternoon on Monday 27 April at Zone Bowling Cross Roads at 2:00pm. The purpose of this exciting afternoon is to get A2P tenants together and meet some new faces while enjoying a few games of bowling. If you would like to come along, please RSVP to 8274 6300 or email us at: info@access2place.com.au if you wish to bowl with us.

The next TAG meeting will be held on Wednesday 06 May 2020. May. If you would like to get involved or join TAG call Ashlee on 8274 6300 or email us at: info@access2place.com.au

Devilled Eggs Easter Recipe

Tip: To ensure centred yolks in hard-boiled eggs, gently stir eggs constantly while cooking.

For something different: Replace Dijon mustard with 1 teaspoon mild curry powder

Ingredients

- 4 hard boiled eggs, halved
- 1 tablespoon whole-egg mayonnaise
- 1 tablespoon finely chopped fresh chives
- ½ teaspoon Dijon mustard



Method

1. Using a teaspoon, scoop yolks out of hard-boiled eggs and into a bowl.
2. Using a fork, lightly mash.
3. Add mayonnaise, chives and mustard. Stir to combine.
4. Spoon 1 heaped teaspoon of yolk mixture into each egg half. Enjoy!



Community Events of Interest

March

Craftynoon at The Box Factory

Date: Sunday 22 March

Time: 2pm

Location: The Box Factory
Community Centre,
59 Regent Street South, Adelaide

DACSSA Disability Advocacy - 'Courage Collective' 2020 Workshop

Date: Monday 23 March 2020

Time: 10am – 4:30pm

Location: U City,
43 Franklin Street, Adelaide

Easter Market, Salisbury East

This is a FREE community event with food trucks, many market stalls and live music to enjoy.

Date: Saturday 28 March

Time: 10am-2pm

Location: 28 Smith Road, Salisbury East

April

Services Expo hosted by Anglicare

Free BBQ lunch, lots of activities, games, bouncing castles. Rock climbing wall, local musicians and choir and more

Date: Tuesday 21 April

Time: 11am – 2pm

Location: Mofflin Reserve,
Mofflin Road, Elizabeth Vale

For more information contact: Aaron Cooke
acooke@anglicaresa.com.au
or 8409 3658

A2P Tenant Bowling Day

Date: Monday 27 April 2020

Time: 2pm – 4pm

Location: Zone Bowling Cnr of Cross Roads and
Goodwood Road, Westbourne Park
RSVP essential to info@access2place.com.au
or 8274 6300

May

Enlighten Adelaide Festival

Date: Saturday 02 May 2020

10am – 5pm and

Sunday 03 May 10am – 5pm

Location: Partridge House,
38 Partridge Street, Glenelg

Energy saving tips for heating and cooling



We all want to cool down or heat up our homes as quickly as possible, so we have provided some helpful tips that may assist with both reducing your electricity costs and ensuring you are getting the most out of the system you have installed in your home.

You can reduce electricity costs by monitoring the temperature you have your heating or cooling set at. It may not seem like it, but each extra degree you set your temperature at can significantly increase the amount of electricity you are using. Reports suggest even 1 degree extra can increase energy consumption by more than 5% and up to 10%.

If you have a system that is reverse cycle, eg; has both heating and cooling settings, whatever temperature you set it at, the unit will attempt to reach that temperature and in doing so will work extra hard (pumps, motors etc) to try to get to the temperature you have set. If it is able to reach that temperature, it will attempt to stay there which may mean your unit is working much harder than it needs to be and effectively using a lot more energy, subsequently costing you more. Not only is it more costly but it will take far longer to cool down your home than it would if it were set at a more achievable temperature.

The ideal temperature to set an air conditioner on in summer is 24 degrees.

The ideal temperature to set heating on in winter is 20 degrees.

There are additional ways you can keep your energy consumption lower;

Consider turning on your air conditioner early in the day if you know it is a hot day ahead to prevent a build up of heat loads inside.

If your system allows it, program the unit to turn on and off at certain times to avoid coming home to an already hot (or cold) house. Programming an air conditioning unit can be tricky so please call A2P if you need assistance with this.

If you have curtains or blinds you can prevent the build up of hot air in your home by closing them on a hot day as well as closing doors to any unused rooms. If your curtains or blinds are open there is nothing to stop the sunlight from heating your home, therefore your air conditioning unit has to work harder, which means a higher energy bill.

If you arrive home and the house is already hot, turn on your system to cooling (24 degrees) and high fan speed, open doors and windows in living areas to push out the hot air. Wait approximately 5 minutes and close up the house again.

Having clean filters will ensure a more efficient running of your system. Although A2P service your unit annually, it is important to keep an eye out for dusty filters - a dusty air grille will reduce cooling & heating capacity greatly.

Please contact A2P if you would like further information on how to get the most out of your air conditioning / heating system in your home.



ACCESS
2 PLACE
HOUSING

LET'S GO BOWLING!

FREE for A2P Tenants



PRIZES TO BE WON!
WEAR YOUR MOST COLOURFUL SHIRT



**RSVP BY
MONDAY 13 APRIL**
To go in the draw to win
2x movie tickets!

Time: 2.00pm - 4.00pm
Monday 27th April 2020
@ Zone Bowling Cross Road
Cnr Goodwood & Cross Rd,
Westbourne Park



RSVP BY 13 APRIL
info@access2place.com.au
8274 6300

Ground Floor, 20 Greenhill Road, Wayville South Australia 5034

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